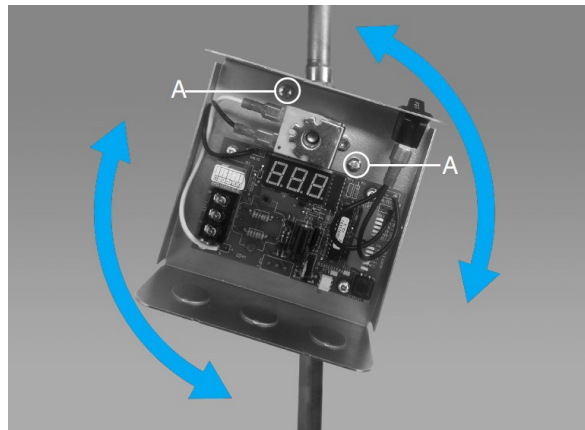


Date: November XX, 2021
To: VXT Water Feeder Customers
From: Hydrolevel Marketing
Subject: **New Rotatable VXT Steam Water Feeders**

We are pleased to inform you of a recent improvement to our VXT water feeders.

Starting in May of 2021, all VXT-24 and VXT-120 steam water feeders have shipped with a new rotatable housing. This new feature allows the control to be oriented for easy viewing of the digital display, regardless of the orientation of the water supply piping. Simply loosen the two valve-body mounting screws (depicted by 'A' below), rotate the feeder to the desired orientation, then retighten the screws.



To accommodate this change, a friction-fit mounting design for attaching the solenoid to the valve stem was also adopted. In some instances, we have learned that the solenoid detached from the valve stem during shipping or handling of the control. If this occurs, simply confirm the friction fit tape is securely wrapped around the valve stem, then push the solenoid back down on the stem and it will operate as designed. Based on this feedback, we have transitioned to a mechanically attached solenoid design on units manufactured on or after October 13, 2021.

We hope that this new rotating design provides you with added flexibility when installing the VXT and allows for easy viewing of the feed counter display.

There has been no change to the model numbers or part numbers. If you have any questions regarding this change, please give us a call at 203-680-9443